

Staying Connected. Being There Even When You Can't Be There.



What is VisitNow?

VisitNow is a convenient video visit option that allows you to connect with your incarcerated loved one anytime and from almost anywhere—no scheduling required.

Key Features:

- No appointment needed – Join a video call instantly
- Flexible access – Use the GettingOut mobile app or your computer.
- Pay-as-you-go – Only \$0.25 per minute, billed for the time used.

Payment Options:

- Charges are deducted from your AdvancePay account, or Your loved one can pay using their PIN Debit account.

Getting Started:

1. Create your GettingOut account:
www.GettingOut.com/createaccount
2. Set up and fund your AdvancePay account:
www.ConnectNetwork.com

(Optional) Fund your loved one's PIN Debit account:
www.ConnectNetwork.com

Need Help?

Both GettingOut.com and ConnectNetwork.com offer easy step-by-step guides to get you started.

Phone Calls

- Availability: Can be made anytime during the facility's allowed phone times.
- Cost: \ \$0.06 per minute.
- Funding Options:
 - AdvancePay Account (your account).
 - PIN Debit Account (their account).
- Where to Manage: ConnectNetwork.com

Messaging

- Platform: Messages are sent and received via the Getting Out app.
 - Cost: \ \$0.125 per message.
- Funding Options:
 - My Messaging Account (your account).
 - Incarcerated Person's Tablet Account (their account).

Setup Instructions:

1. Create and fund your account at gettingout.com/create-account.
2. Add funds to their Tablet Account to enable messaging.



GettingOut App



VisMobile add-on App



GettingOut Visits

Scheduled Video Visitation

GTLVisitMe App and Website Features

How to Use:

- Schedule visits at your convenience.
 - Pay only for the time used.
 - Cost: \ \$0.25 per minute.
- Register, fund, and complete visits at
 - <https://sddoc.gtlvisitme.com/app> website or app.
 - Visit the FAQ page on <https://sddoc.gtlvisitme.com/app> for help.

Mobile Apps

You can download all necessary apps for free:

ConnectNetwork App (for AdvancePay and PIN Debit accounts) & GTLVisitMe (VisManager) App (for video visitation)

<https://web.connectnetwork.com/mobile-apps/>

GettingOut App (for messaging and tablet accounts)

<https://www.gettingout.com/mobile>

Phone Deposits

You can deposit funds by phone to various accounts:

AdvancePay Account: (800) 483-8314

PIN Debit Account: (855) 706-2445 (Reference Site ID 148)

My Messaging Account & Incarcerated Persons

Tablet Account: (866) 516-0115

Got Questions

ConnectNetwork: (877) 650-4249

GettingOut: (866) 516-0115



ALL visitors must be approved on the phone PAN list to be able to visit.
The PAN must match the phone number on the gettingout.com account.
*TODOS los visitantes deben estar aprobados en la lista de PAN del teléfono para poder visitar.
El PAN debe coincidir con el número de teléfono de la cuenta gettingout.com.*



You can now enjoy video visits anytime, without the need for scheduling. Your friends and family simply need to have our app open and logged in. Some of our customers like to send a quick message beforehand to ensure they're logged in and ready for the video call.

Ahora puede disfrutar de visitas por video en cualquier momento, sin necesidad de programar. Tus amigos y familiares solo tienen que tener nuestra aplicación abierta e iniciar sesión. A algunos de nuestros clientes les gusta enviar un mensaje rápido de antemano para asegurarse de que están conectados y listos para la videollamada.



Help your friends and family deposit funds into their Friends & Family account by having them follow these instructions:

1. Create Account

Send friends and family to
www.GettingOut.com/Create-Account

2. Deposit Funds

Send friends and family to
www.GettingOut.com/Deposit-Funds



Deposit funds into **BOTH** your "Trust" and their "Friends & Family Account"

3. Connect!

Once funds are in both accounts, you can start communicating with each other. Plus, having extra funds in your inmate Account gives you access to paid tablet services, like music, movies, games & more!

Ayude a sus amigos y familiares a depositar fondos en su cuenta de amigos y familiares pidiéndoles que sigan estas instrucciones:

1. Cree una cuenta

Enviar amigos y familiares a
www.GettingOut.com/Create-Account

2. Deposite fondos

Enviar amigos y familiares a
www.GettingOut.com/Deposit-Funds



Deposite fondos tanto en su "recluso" como en su "Cuenta de amigos y familiares"

3. ¡Comuníquese!

Una vez que los fondos están en ambas cuentas, puede comenzar a comunicarse entre sí. Además, tener fondos adicionales en su cuenta de recluso le da acceso a servicios de tabletas pagas, como música, películas, juegos y más.